



Keeping you and your family healthy with 24/7 access







24/7 GP Appointment Service accessed by phone or video call No time limit during appointments and no limit to the number of consultations



All immediate family covered at no extra cost (inc. dependant children up to age of 18)



**Core Service Benefits** 



Electronic Private
Prescriptions
delivered to
home, workplace
or nearest
pharmacy



All 1Stop4aGP doctors are GMC registered and currently practising GPs



# So, how does it work?

Simply call our 24/7 helpline, where you'll speak to an experienced member of the customer service team who will book either a telephone or video consultation with a GP at a convenient time to you.

One of our doctors will call you or your family member back at the appointed time and your consultation will begin.

With no time limit on consultations, you can speak to a clinician for as long as necessary about any concerns or symptoms you may have.





## **Our Service**

Our GP consultation service gives you and your family access to:

### Telephone helpline:

Round-the-clock support from a GP, with no limit on consultation time or the number of times you can call.

#### Video consultations:

Face-to-face appointments with a doctor can offer more in-depth advice. Booked initially via telephone, video consultations are available 7 days a week between 08:00am and 10:00pm.

### **Electronic private prescriptions:**

Our doctors can issue private prescriptions that can be delivered via our online pharmacy partner, Pharmacy2u, directly to your home or workplace.







# How do I sign up?

We offer a simple 1-Step sign up via our online payment portal.

Once we have received your online payment, we will send you an email confirming the start of service including:

- Individual welcome pack
- Instructions on how to access the service
- Membership Code
- Receipt of Purchase

Cover commences on the 1st day of the following month of your sign-up to the service.

The service is contracted for a period of 12 months and then continues for successive 12 month period unless cancellation notice is given three months before the expiry of the current contracted period.

