

# Keeping you and your family healthy with 24/7 access to a GP





Patients are finding it increasingly difficult to see their local GP. An average UK wait time for an appointment is now 13 days and, in some areas, up to 17 days.

70-80% of all short-term absences are due to minor illnesses with over 90% being in the top five most common causes of absence.

Many people are unable to see a doctor without taking time off to receive treatment at a convenient time and location.

Whether still working or retired, the inconvenience of extended waiting times affects us all. We at 1Stop4aGP are here to offer a affordable and market leading solution.

**Our remote GP Service is here for you, anytime, anywhere.**

## Benefits for your business:

Helps to manage sickness absence through early intervention

Employees don't need to take time off work to speak to a GP

Encourages better health and wellbeing across the business

A healthier workforce can increase productivity

Cost effective way to promote good employee wellbeing

Attractive employee benefit



## Benefits for your employees

### **Quality:**

All of our doctors are GMC registered, licenced and fit to practice

### **Support for the whole family:**

Partners and children can benefit from the service too

### **Convenience:**

They can speak to a GP at any time of the day and night, from wherever they are in the world

### **Choice:**

They have the option to speak over the phone or to use the video consultation service

### **Peace of mind:**

Issues of all sizes can be discussed in confidence with a doctor

24/7 GP Appointment  
Service accessed by  
phone or video call

No time limit during  
appointments and no  
limit to the number of  
consultations

All immediate  
family covered at  
no extra cost (inc.  
dependant children  
up to age of 18)

Electronic Private  
Prescriptions  
delivered to  
home, workplace  
or nearest  
pharmacy



## Core Service Benefits

All 1Stop4aGP doctors  
are GMC registered  
and currently  
practising GPs

## Our Service

Our GP consultation service gives your employees and their families access to:

### **Telephone helpline:**

Round-the-clock support from a GP, with no limit on consultation time or the number of times they can call.

### **Video consultations:**

Face-to-face appointments with a doctor can offer more in-depth advice. Booked initially via telephone, video consultations are available 7 days a week between 08:00am and 10:00pm.

### **Electronic private prescriptions:**

Our doctors can issue private prescriptions that can be delivered via our online pharmacy partner, Pharmacy2u, directly to their home or workplace.

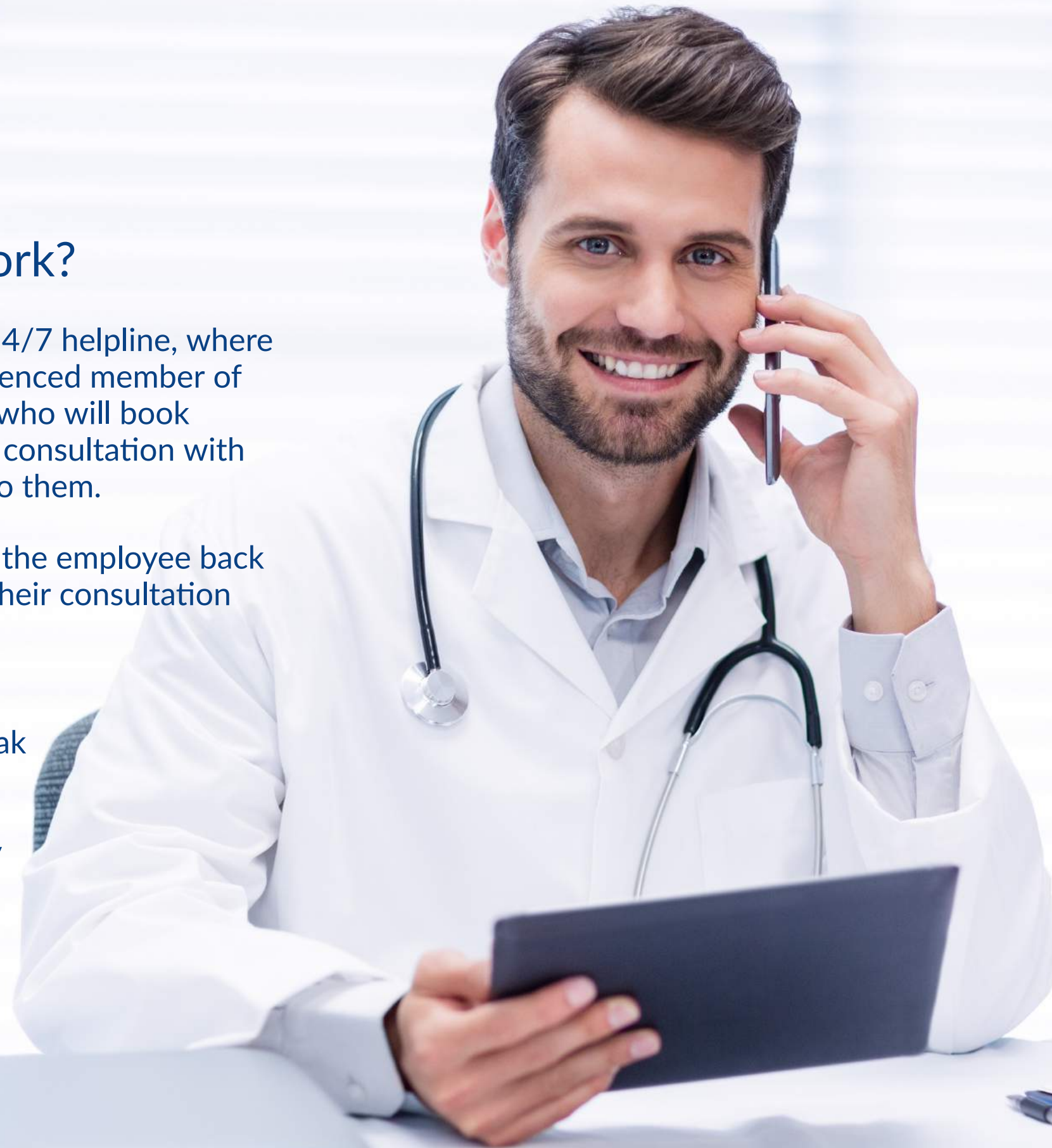


## So, how does it work?

Employees simply call our 24/7 helpline, where they will speak to an experienced member of the customer service team who will book either a telephone or video consultation with a GP at a convenient time to them.

One of our doctors will call the employee back at the appointed time and their consultation will begin.

With no time limit on consultations, they can speak to a clinician for as long as necessary about any concerns or symptoms they may have.



## 1Stop4aGP: Our Service Partner GP Testimonials

So how could our GP Service could work for your business? Please see below for a selection of client testimonials from those currently working with our service providers, BHSF and HealthHero:



“The GPs are highly experienced and always provide an efficient but empathetic service to customers”

Provider Relationship Manager, Benenden



“The GP Service has sparked fantastic reviews across our business in less than 2 weeks. The flexibility of access and availability of clinicians on top of a fantastic customer service has so far been very well received”

Occupational Health and Wellbeing  
Operations Manager, Anglian Water



“The GP Service is consistently ranked by our Members as one of the most valued benefits of their Membership”

Senior Product Manager, Saga



“Using the GP Service has been revelatory; no longer do you have to wait days or weeks for a simple GP consultation. It is quick, convenient, and with great customer service; what more could I ask for?”

Health Wellbeing Manager, Co-op



“We had high expectations, but happily the actual propositions exceeded those. If you use yourself as a yardstick “what would you want for yourself?” – then it absolutely fitted the bill.”

Director of Underwriting and Claims Strategy, Guardian FS



## How do I sign up?

We offer a simple 1-Step sign up via our online payment portal or alternatively, you can complete a paper Direct Debit mandate.

Once we have received your paper / online Direct Debit Mandate, we will send you an email confirming the start of service including:

- Individual welcome pack
- Instructions on how to access the service
- Membership Code

Cover commences on the 1st day of the following month of your sign-up to the service.

The service is contracted for a period of 12 months and then continues for successive 12 month period unless cancellation notice is given three months before the expiry of the current contracted period.



**1Stop4aGP**

Access to a GP made easy